

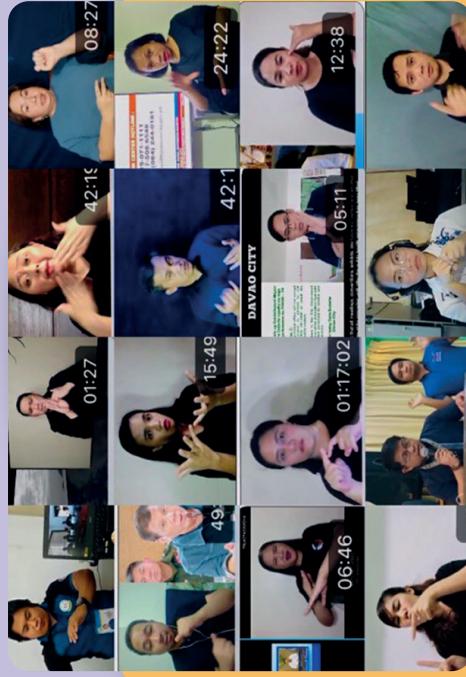
Ear and hearing care: what can be done at community level during the pandemic

When face-to-face services are interrupted, you can still:



Make sure ear and hearing health is not forgotten

- Send messages to raise awareness of how to take care of your ears and hearing, using phone messaging, social media, radio, and print media
- Identify ENT, audiology, and speech and language therapy departments offering remote consultations
- Set up a support line for community members with ear and hearing problems and, in case of emergency, direct them towards specialist services



Make sure persons with hearing loss are included

- Facilitate inclusive communication about the pandemic (e.g. use printed materials, sign language interpretation, closed captioning)
- Raise awareness about communication barriers faced by persons with hearing loss (e.g. face masks)
- Help adults and children with hearing aids to obtain batteries and get in touch with maintenance services
 - Support children who need help to access speech and language therapy